[Commercial] MX Guide

SoulCycle Connected Bike - Commercial Guide

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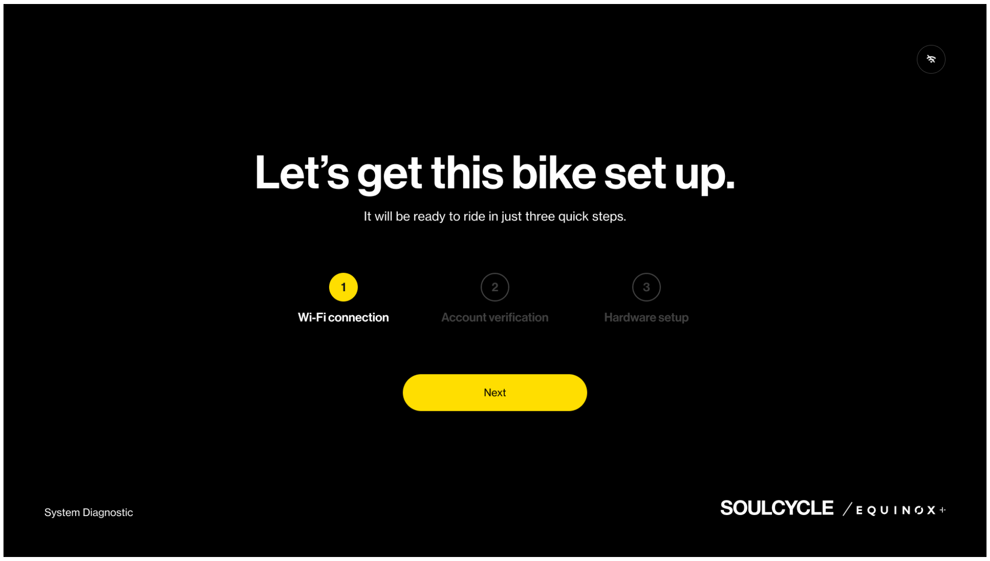
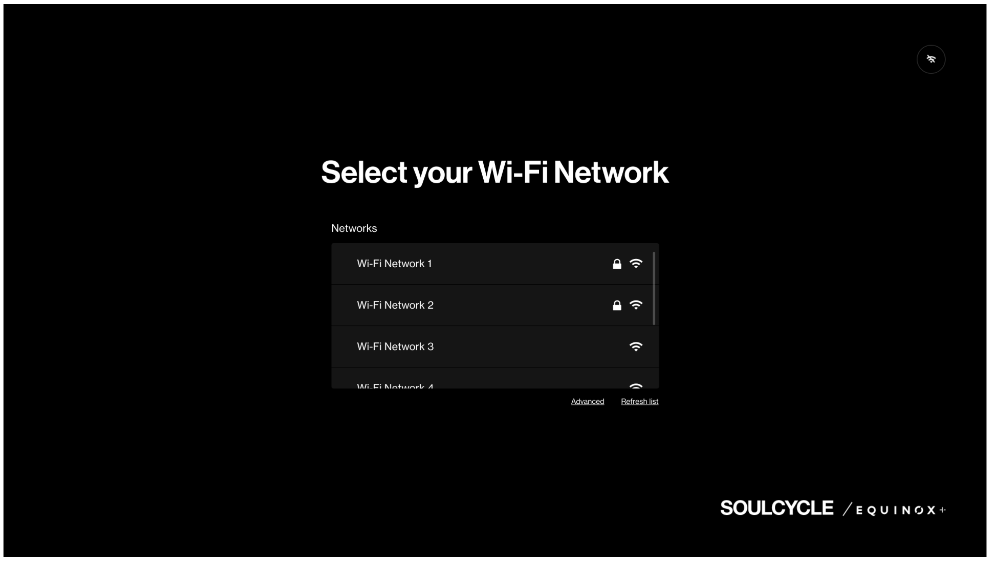
#	Screen References	Description
1	ONBOARDING - (1) Wifi	**ONBOARDING - (1) Wifi Setup** ● Tap “Next” to proceed with Wifi setup ● Tap to select network ● Or select “Refresh list” if network does not appear ● Input Password and ● Select “Join” to proceed ● Select “Next” to proceed



Let's get this bike set up.

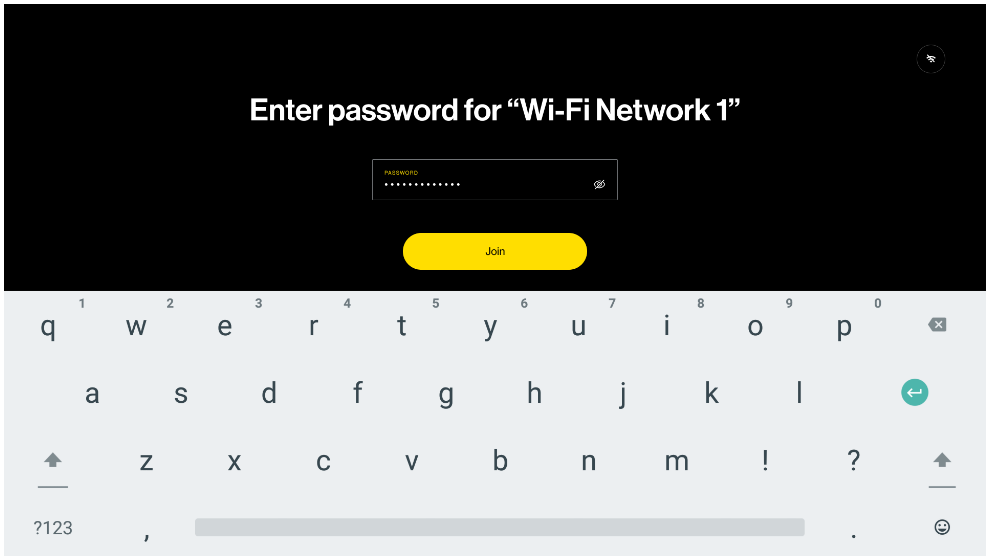
It will be ready to ride in just three quick steps.

1
Wi-Fi connection
2
Account verification
3
Hardware setup
Next
System Diagnostic
SOULCYCLE / EQUINOX+



Select your Wi-Fi Network

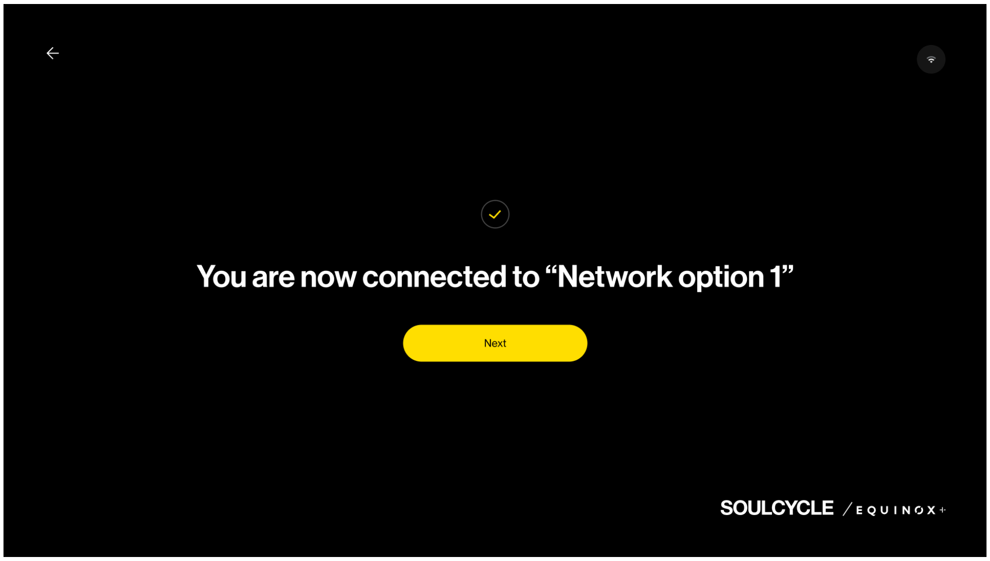
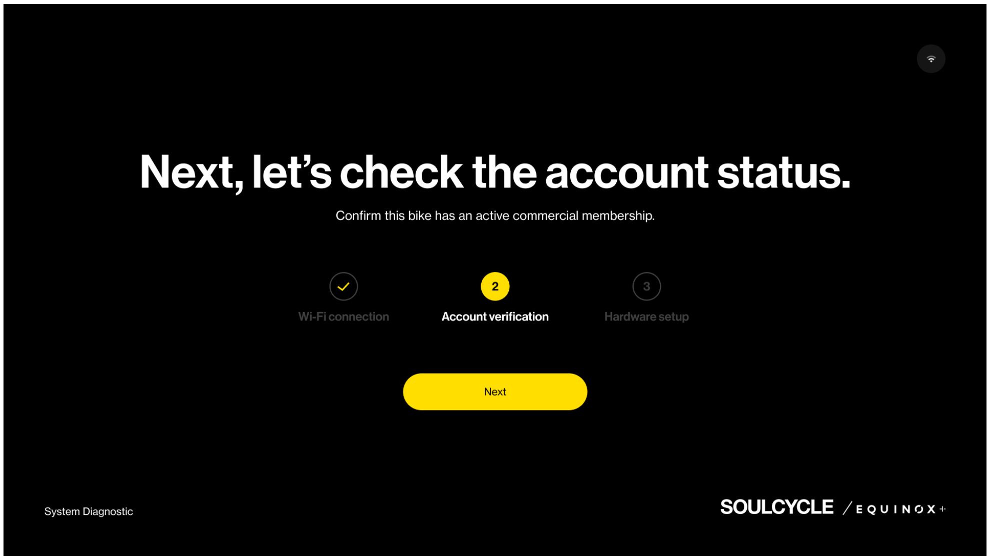
Networks
Wi-Fi Network 1
Wi-Fi Network 2
Wi-Fi Network 3
Wi-Fi Network 4
Advanced
Refresh list
SOULCYCLE / EQUINOX+

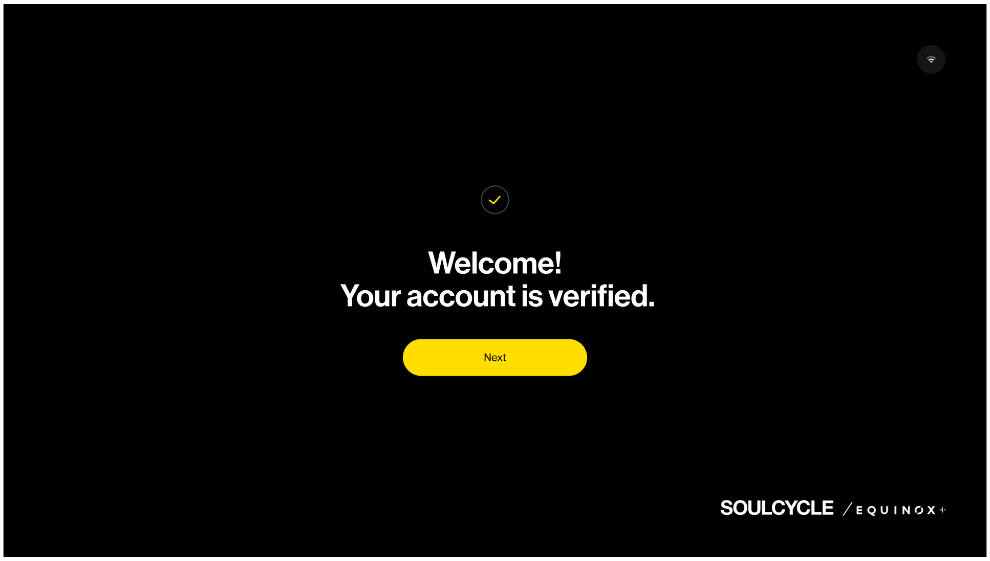
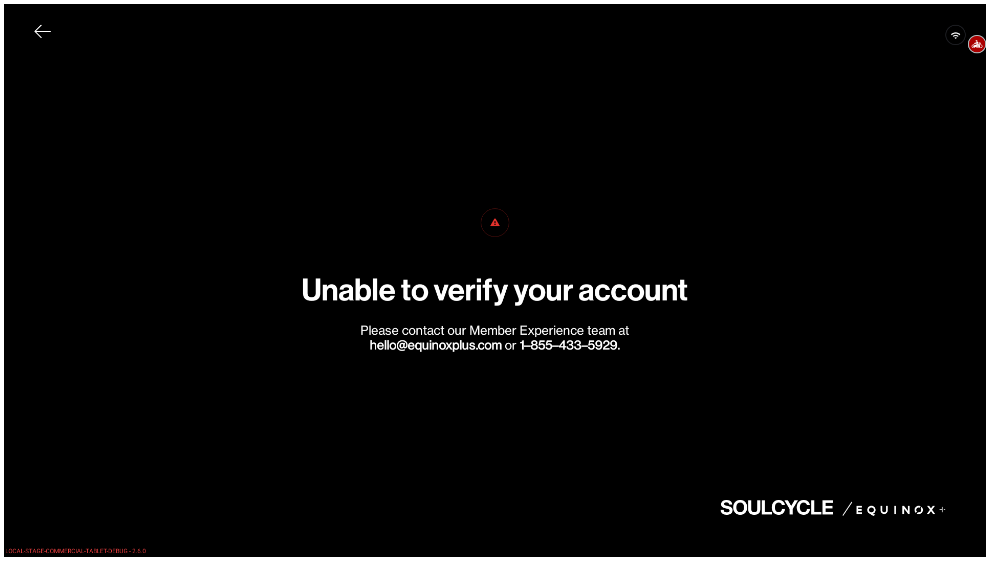


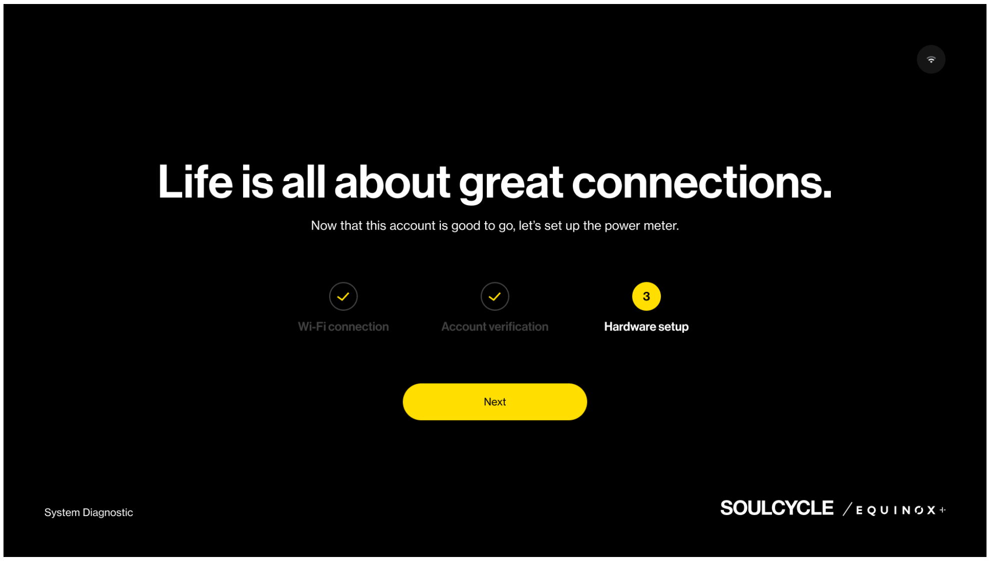
Enter password for "Wi-Fi Network 1"

PASSWORD: ••••••••••••••

Join
q w e r t y u i o p
a s d f g h j k l
z x c v b n m ! ?
?123 , .

	 You are now connected to “Network option 1” Next SOULCYCLE / EQUINOX+	
2	ONBOARDING - (2) Account Verification  Next, let’s check the account status. Confirm this bike has an active commercial membership. Wi-Fi connection 2 Account verification 3 Hardware setup Next System Diagnostic SOULCYCLE / EQUINOX+	**ONBOARDING - (2) Account Verification** ● Tap “Next” to proceed with Account Verification ● Upon receiving confirmation your account has been verified tap “Next” to proceed in connecting your hardware

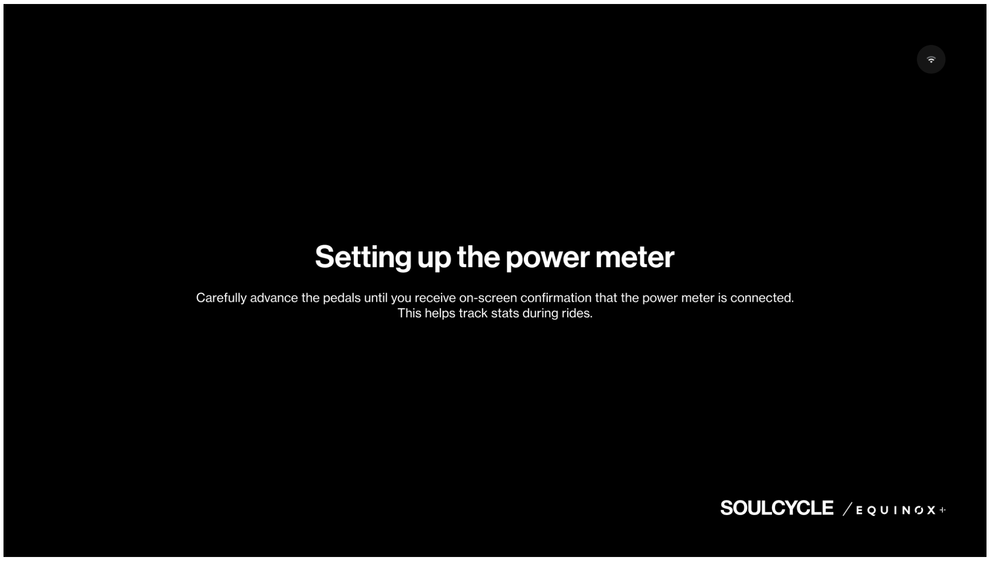
	 Next SOULCYCLE / EQUINOX+ Welcome! Your account is verified.  SOULCYCLE / EQUINOX+ Unable to verify your account Please contact our Member Experience team at hello@equinoxplus.com or 1-855-433-5929. LOCAL-STAGE-COMMERCIAL-TABLET-DEBUG - 2.6.0	- If you receive a failure regarding your account status, please call Member Support Contact: (855) 433-5929
3	ONBOARDING - (3) Hardware	



Life is all about great connections.

Now that this account is good to go, let's set up the power meter.

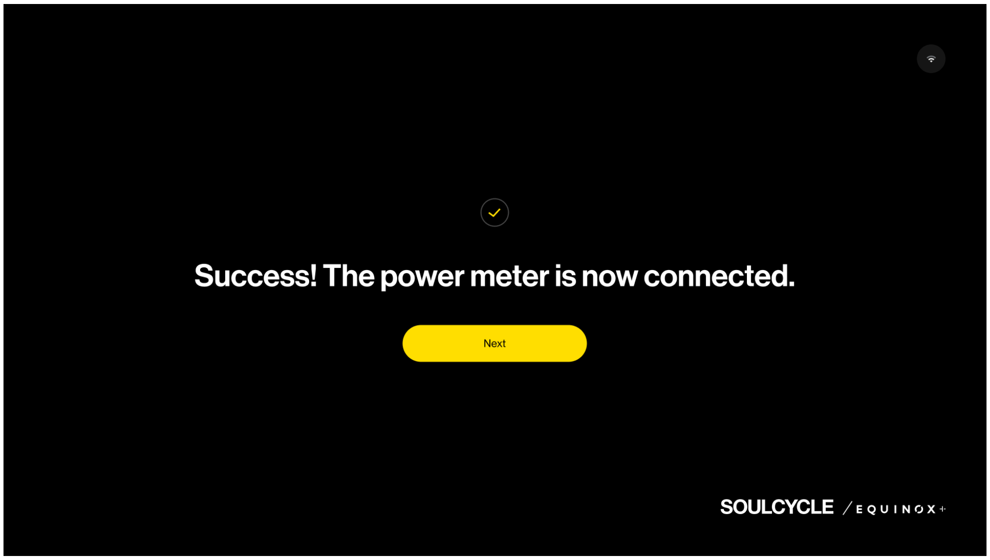
Wi-Fi connection
Account verification
3
Hardware setup
Next
System Diagnostic
SOULCYCLE / EQUINOX+



Setting up the power meter

Carefully advance the pedals until you receive on-screen confirmation that the power meter is connected.
This helps track stats during rides.

SOULCYCLE / EQUINOX+

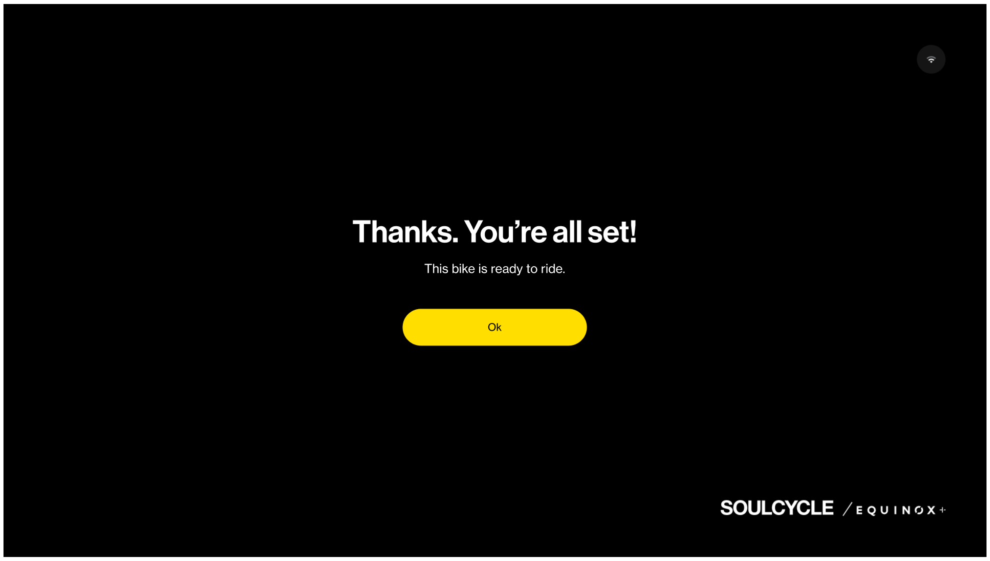
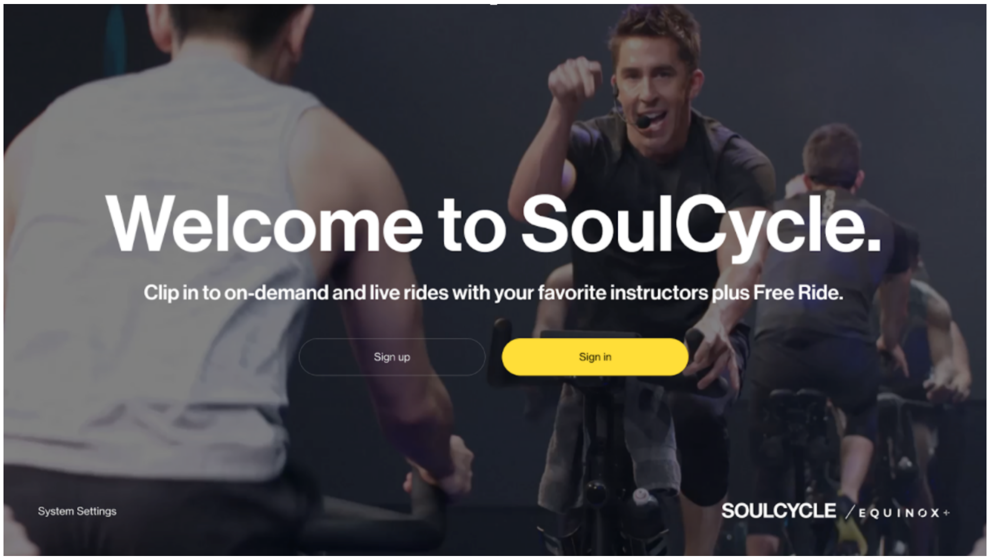


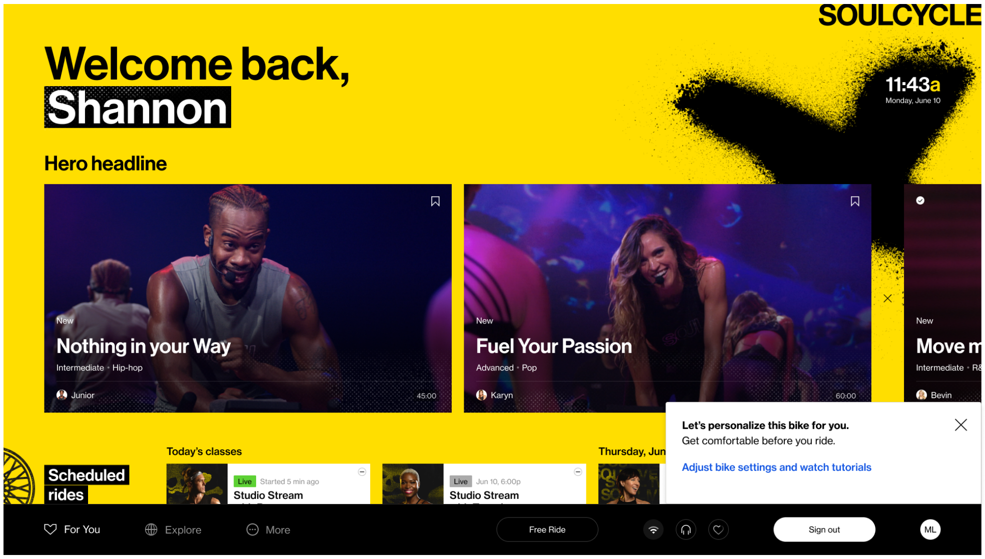
Success! The power meter is now connected.

Next
SOULCYCLE / EQUINOX+

ONBOARDING - (3) Hardware

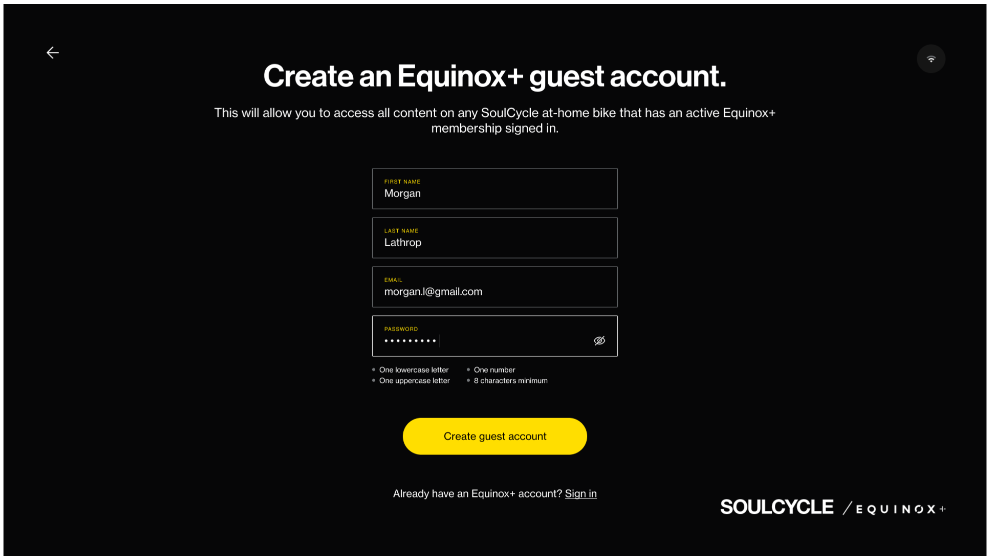
- Select "Next" to continue
- Pedal bike until power meter is connected
- Select "Next" to continue
- Once your power meter has been successfully connected you will receive a confirmation screen
- Tap "Next" to continue
- You should receive an additional confirmation that you are all set - Tap "Ok" to proceed to the login homescreen

	 Thanks. You're all set! This bike is ready to ride. Ok SOULCYCLE / EQUINOX+	
	If any issues arise during onboarding, navigate to **System Settings**	
1	RIDER ONBOARDING - (1) Commercial Homescreen  Welcome to SoulCycle. Clip in to on-demand and live rides with your favorite instructors plus Free Ride. Sign up Sign in System Settings SOULCYCLE / EQUINOX+	**RIDER ONBOARDING - (1) Commercial Homescreen -** - "Sign in" - access for users with an existing Equinox+ account. - "Sign up" - allows users without an existing Equinox+ account to create a guest account to use on the bike.


SOULCYCLE
Welcome back, Shannon
11:43a
Monday, June 10
Hero headline
New
Nothing in your Way
Intermediate · Hip-hop
Junior
45:00
New
Fuel Your Passion
Advanced · Pop
Karyn
60:00
New
Move m
Intermediate · R&
Bevin
Scheduled rides
Today's classes
Live
Started 5 min ago
Studio Stream
Live
Jun 10, 6:00p
Studio Stream
Thursday, Jun
For You
Explore
More
Free Ride
Sign out
ML

Let's personalize this bike for you.
Get comfortable before you ride.
Adjust bike settings and watch tutorials

RIDER ONBOARDING (2) - SIGN UP



Create an Equinox+ guest account.

This will allow you to access all content on any SoulCycle at-home bike that has an active Equinox+ membership signed in.

FIRST NAME
Morgan

LAST NAME
Lathrop

EMAIL
morgan.l@gmail.com

PASSWORD
•••••••••

- One lowercase letter
- One uppercase letter
- One number
- 8 characters minimum

Create guest account

Already have an Equinox+ account? Sign in

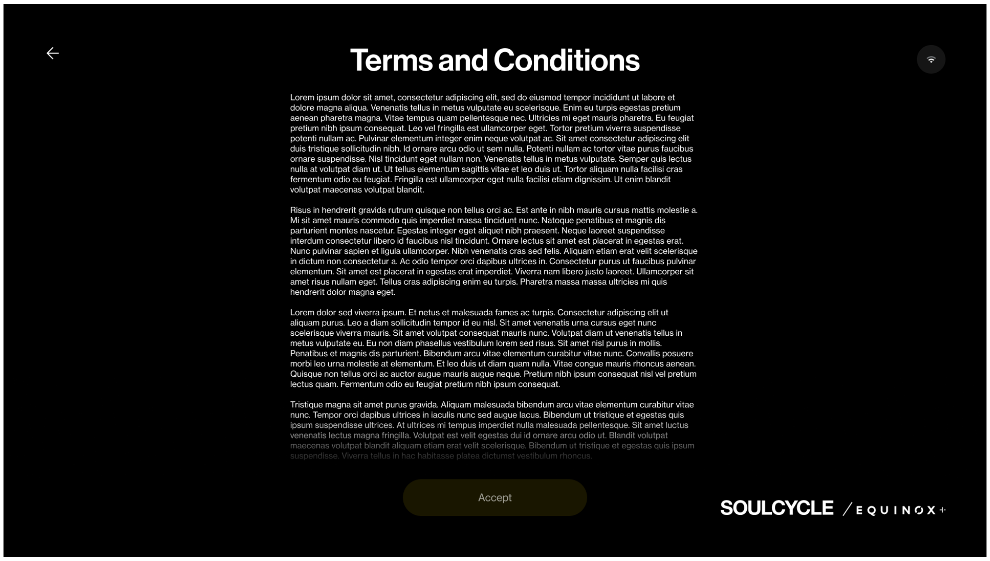
SOULCYCLE / EQUINOX+

ONBOARDING - (4) Sign in

- Once a user has successfully signed in, they will be able to access their bike settings and tutorial videos on how to adjust their bike settings through a toast notification(in the right bottom corner of the screen)
- Bike settings can also be accessed in their Profile, and Tutorial Videos can be accessed by scrolling to the bottom of For You.
- “SignOut” is located on the bottom right side of the screen
- Users can also access “Free Ride” from the For You page as well. Free Ride is for users who may not want to take a class but ride and collect metrics.

ONBOARDING - (4) Accept Terms

- Tap to scroll and select "Accept" on Terms and Conditions to proceed
- Scroll and select "Accept" on Privacy Policy to proceed
- Scroll and select "Accept" on Bike Safety Instructions to proceed



Terms and Conditions

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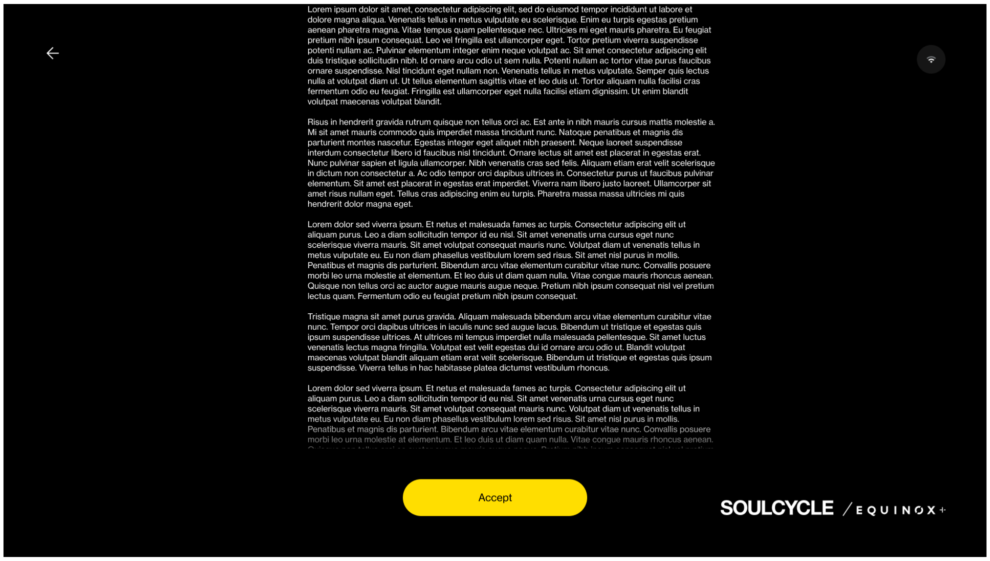

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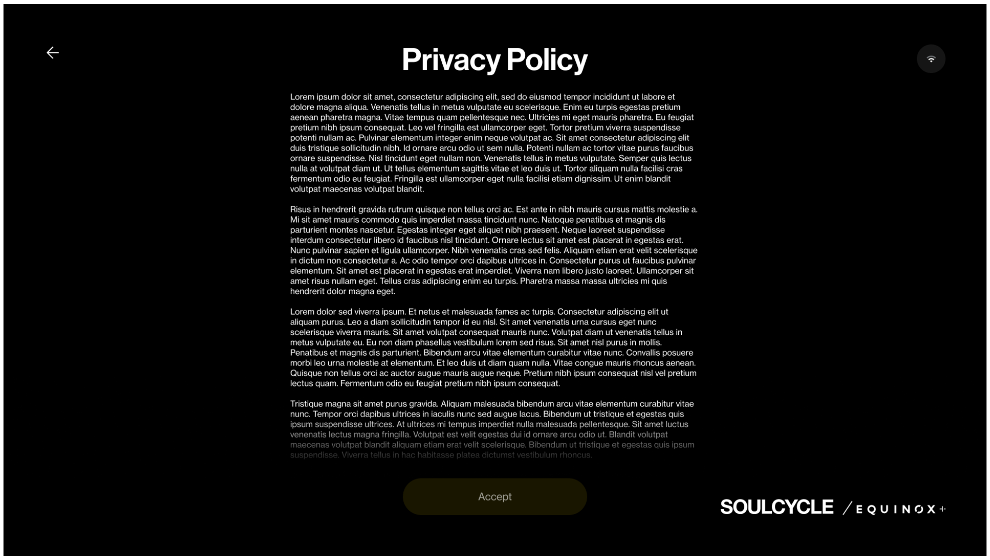

Privacy Policy

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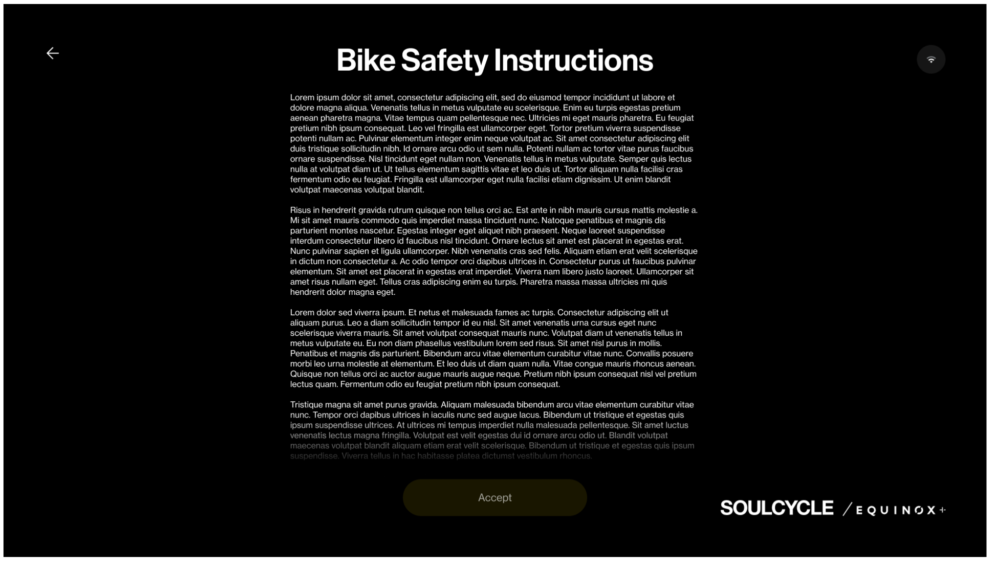

Bike Safety Instructions

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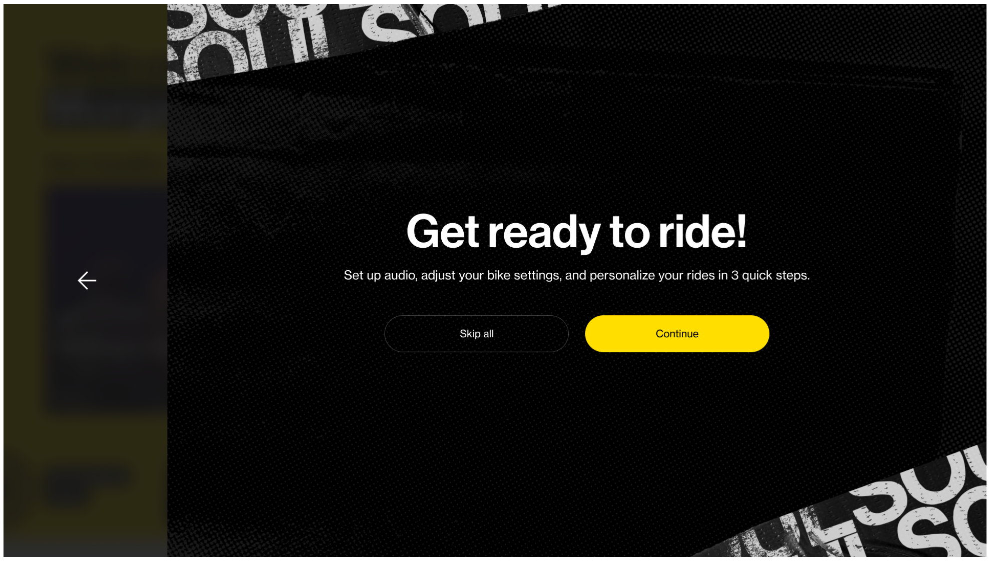
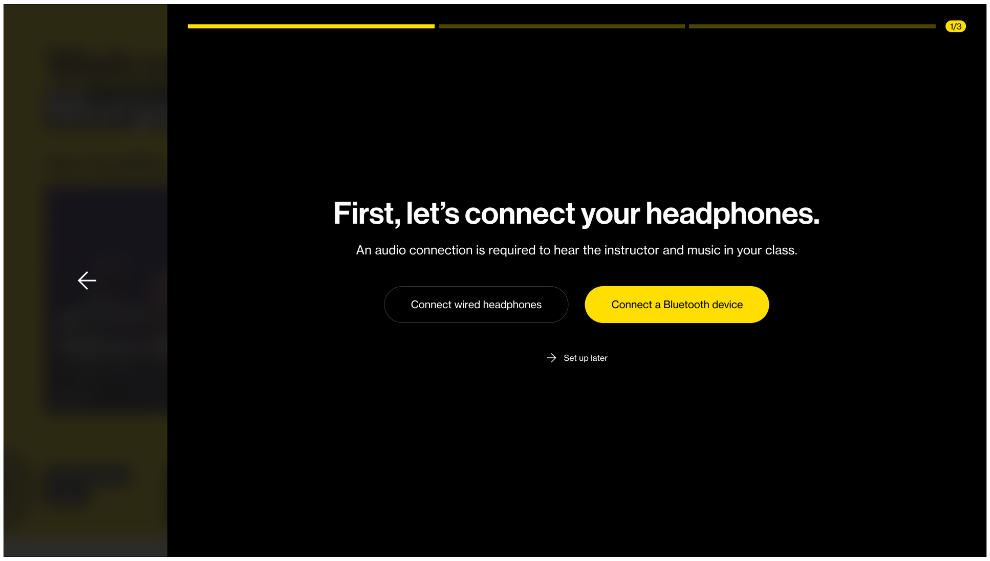
Auth0 will eventually fit in here



Get ready to ride!

Set up audio, adjust your bike settings, and personalize your rides in 3 quick steps.

Onboarding is optional for users who create a new account on the bike; however it's important to let them know they **must connect an audio device** (wired headphones or bluetooth) in order to hear music and instructors in classes b/c speakers are disabled on the Commercial bike.

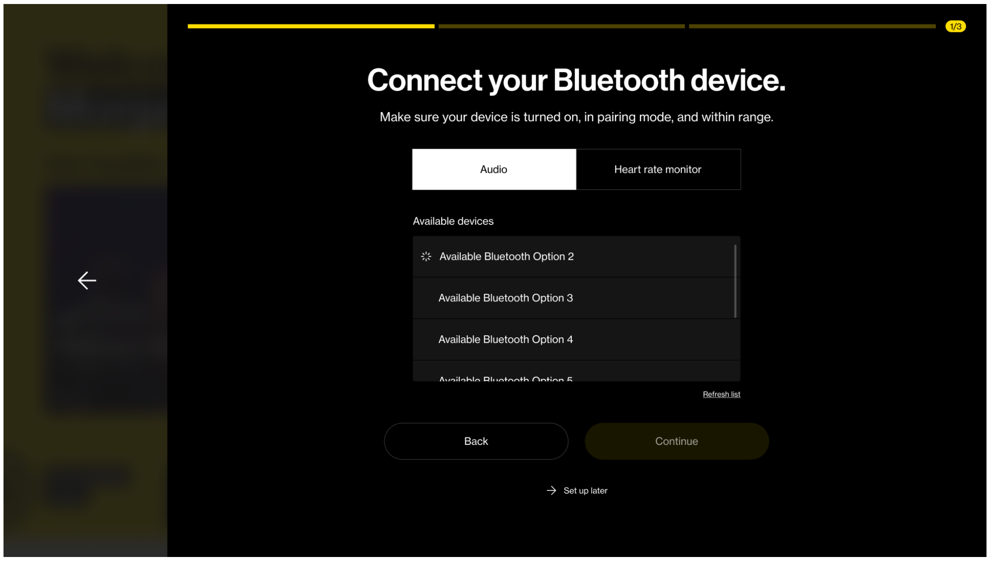


1/3

First, let's connect your headphones.

An audio connection is required to hear the instructor and music in your class.

Connect wired headphones
Connect a Bluetooth device
Set up later



1/3

Connect your Bluetooth device.

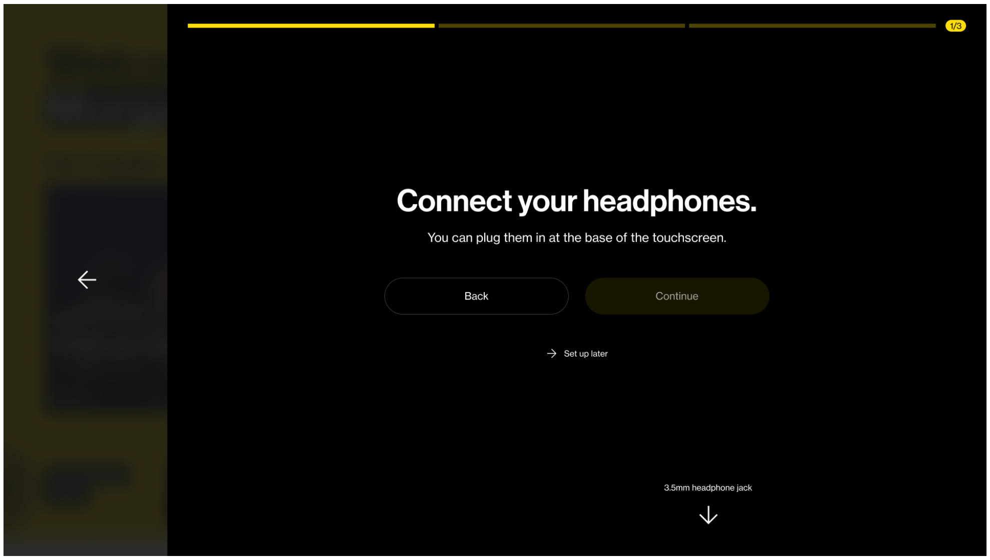
Make sure your device is turned on, in pairing mode, and within range.

Audio
Heart rate monitor

Available devices

- Available Bluetooth Option 2
- Available Bluetooth Option 3
- Available Bluetooth Option 4
- Available Bluetooth Option 5

Refresh list
Back
Continue
Set up later



1/3

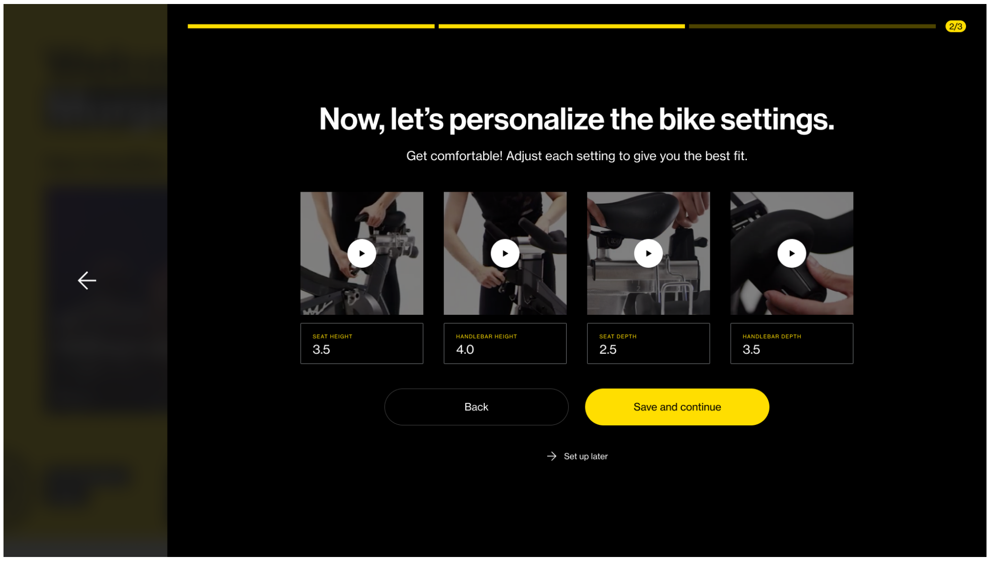
Connect your headphones.

You can plug them in at the base of the touchscreen.

Back
Continue
Set up later
3.5mm headphone jack

End User Bluetooth/HR (2)

- Bike Users may connect BT devices by tapping these icons in the navigation bar (no need to access settings to set this up)
- Bike Users can select their devices from the list appearing in the BT modal


2/3

Now, let's personalize the bike settings.

Get comfortable! Adjust each setting to give you the best fit.

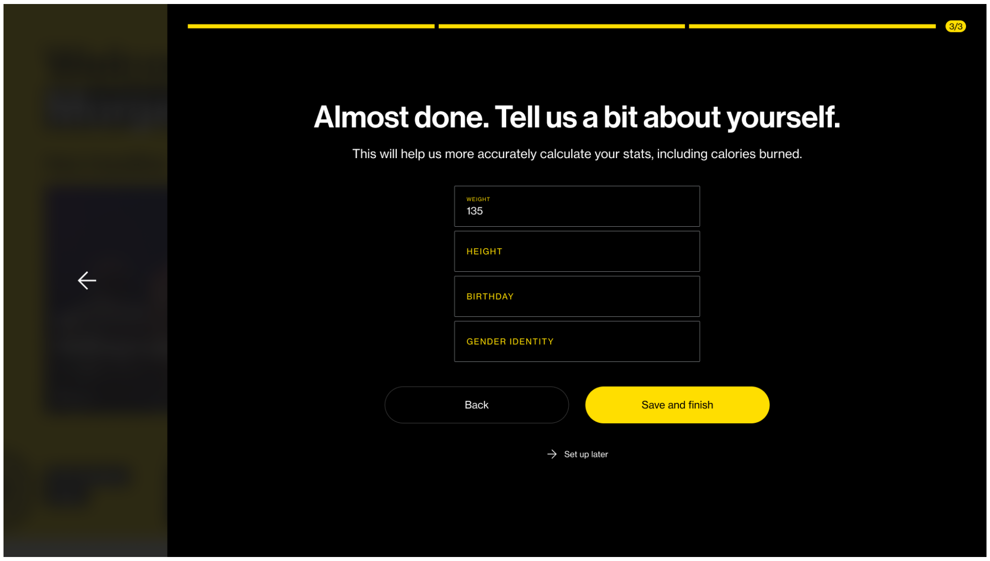
SEAT HEIGHT 3.5

HANDLEBAR HEIGHT 4.0

SEAT DEPTH 2.5

HANDLEBAR DEPTH 3.5

Back
Save and continue
Set up later


3/3

Almost done. Tell us a bit about yourself.

This will help us more accurately calculate your stats, including calories burned.

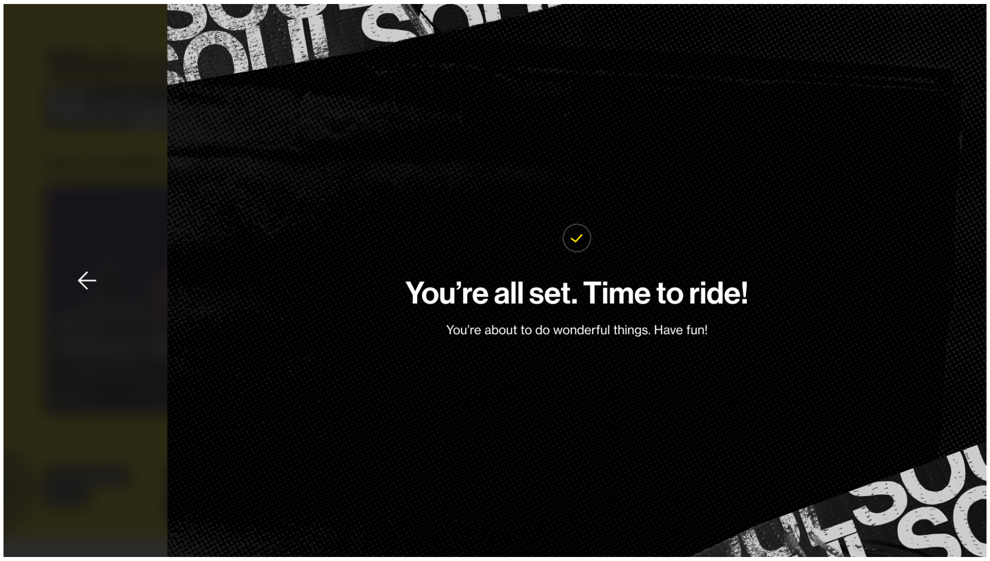
WEIGHT 135

HEIGHT

BIRTHDAY

GENDER IDENTITY

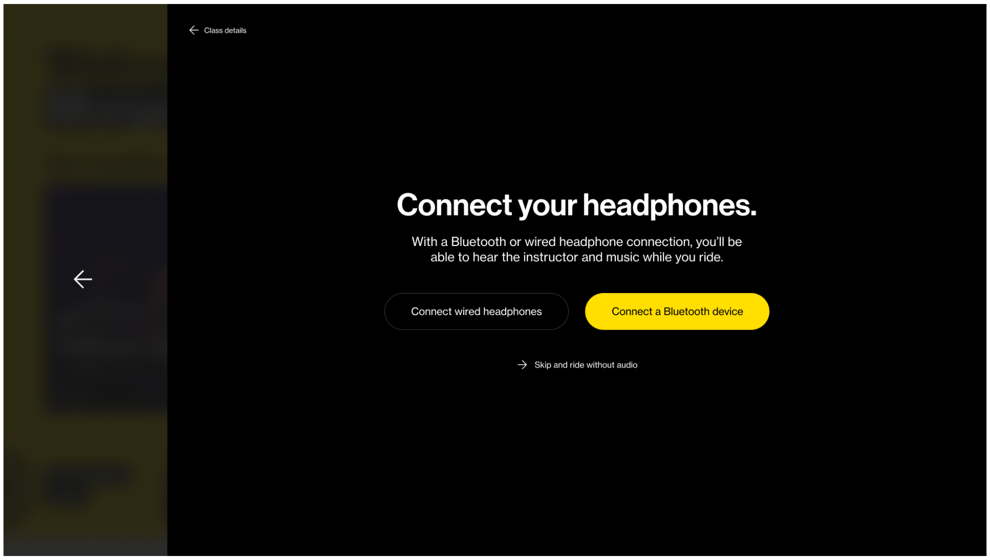
Back
Save and finish
Set up later



You're all set. Time to ride!

You're about to do wonderful things. Have fun!

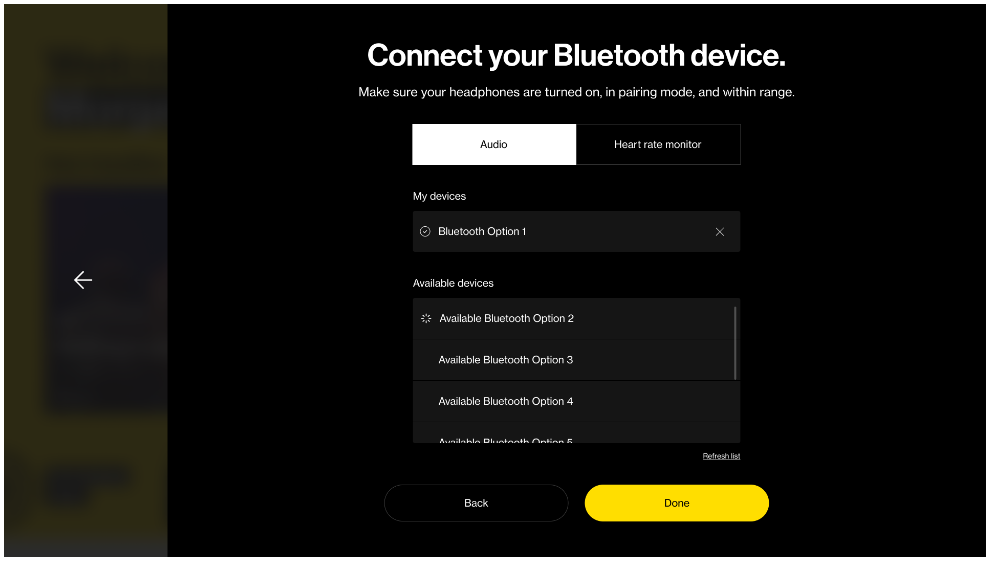
RIDER ONBOARDING (3) - PLAYING OR JOINING A CLASS


Class details
Connect wired headphones
Connect a Bluetooth device
Skip and ride without audio

Connect your headphones.

With a Bluetooth or wired headphone connection, you'll be able to hear the instructor and music while you ride.

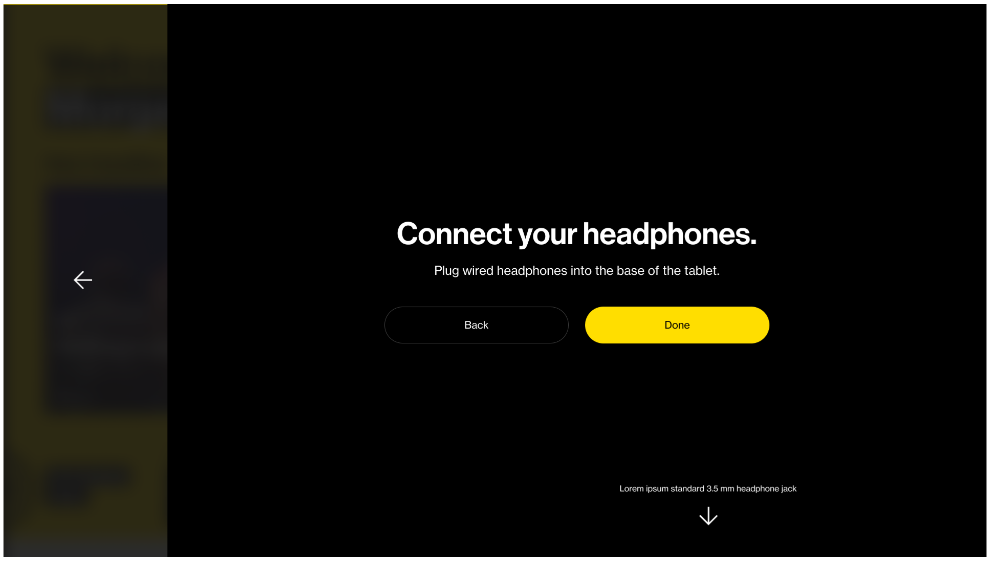
If a user joins a class from Class Details and they have not connected wired or Bluetooth headphones, they will be prompted to do so before joining the class.



Connect your Bluetooth device.

Make sure your headphones are turned on, in pairing mode, and within range.

Audio
Heart rate monitor
My devices
Bluetooth Option 1
Available devices
Available Bluetooth Option 2
Available Bluetooth Option 3
Available Bluetooth Option 4
Refresh list
Back
Done

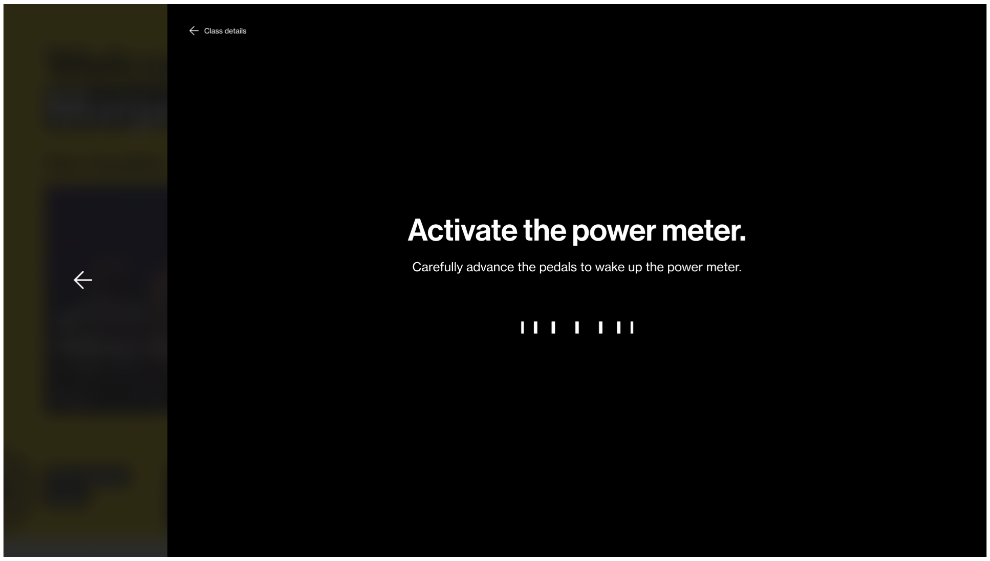


Connect your headphones.

Plug wired headphones into the base of the tablet.

Back
Done
Lorem ipsum standard 3.5 mm headphone jack

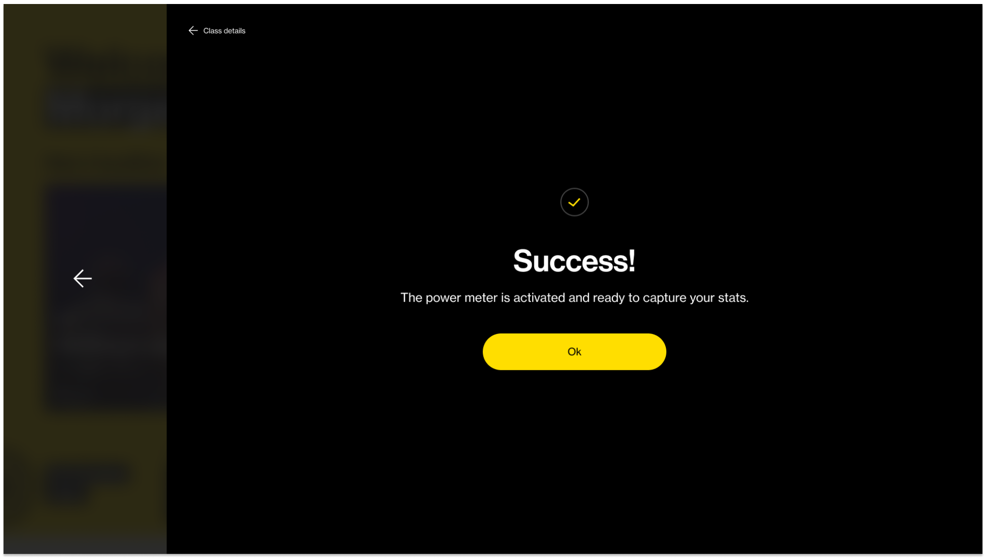
When a device is successfully connected, the “Done” button will turn yellow. When a user taps the Done button, they will be able to join/play the class as long as the power meter is already active.



Activate the power meter.

Carefully advance the pedals to wake up the power meter.

If a user tries to join a class from Class Details and the power meter is inactive, they will be prompted to activate the power meter by pedaling.



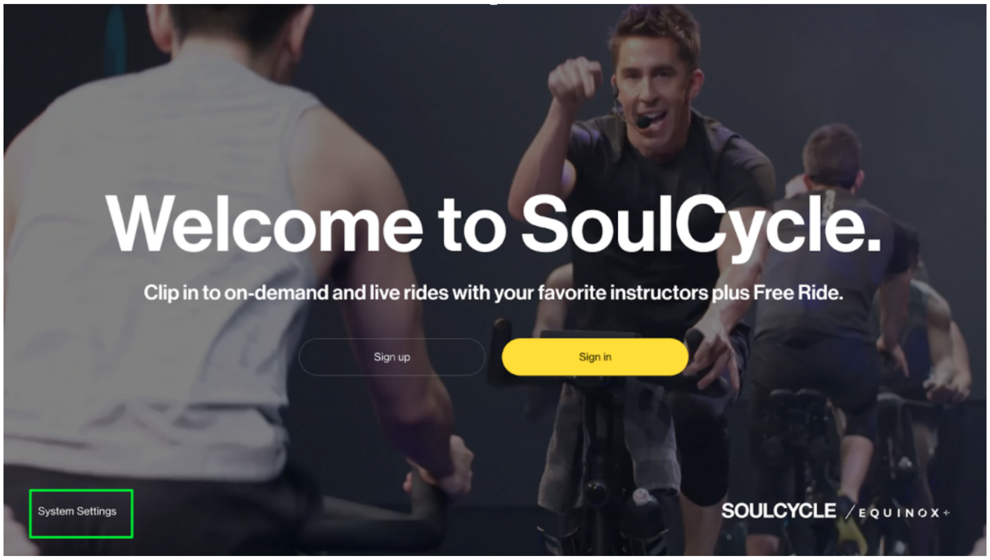
Success!

The power meter is activated and ready to capture your stats.

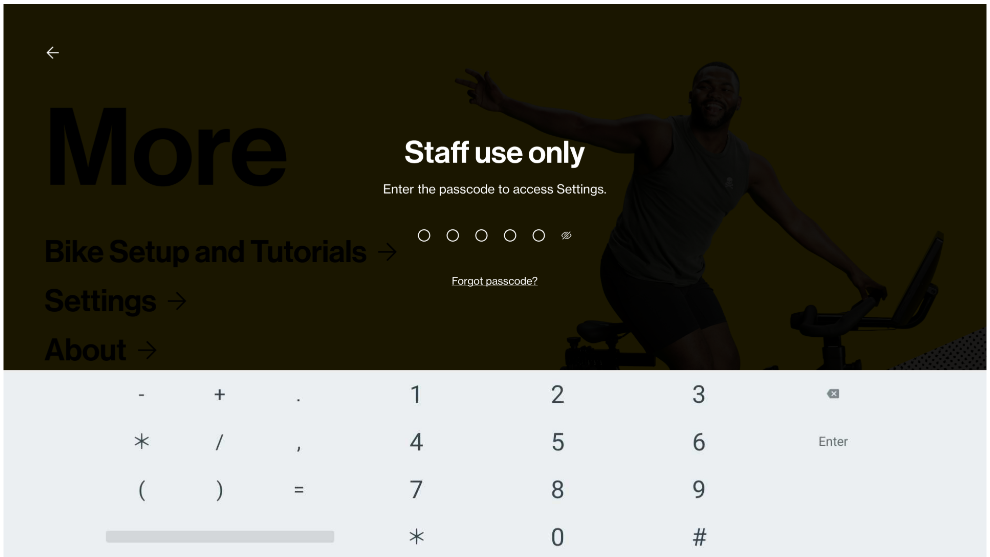
When the power meter has been successfully activated, the user will see a success message. When they tap the “Ok” button, they will be able to join/play the class.

0

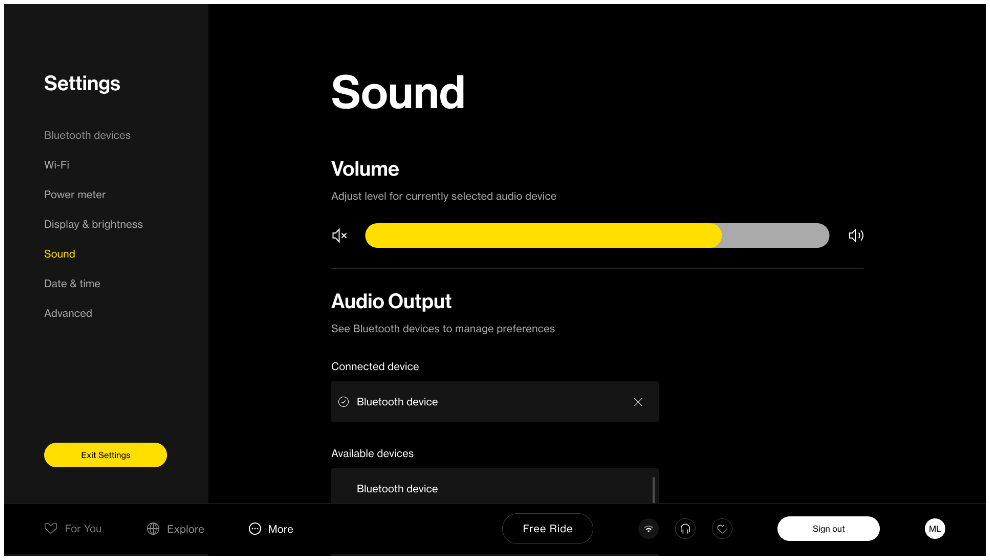
SYSTEM SETTINGS (1) - ACCESS AND OVERVIEW


Welcome to SoulCycle.

Clip in to on-demand and live rides with your favorite instructors plus Free Ride.
Sign up
Sign in
System Settings
SOULCYCLE / EQUINOX+


Staff use only

Enter the passcode to access Settings.
More
Bike Setup and Tutorials →
Settings →
About →
○ ○ ○ ○ ○
Forgot passcode?
- + . 1 2 3
* / , 4 5 6 Enter
( ) = 7 8 9
* 0 #


Sound

Volume

Adjust level for currently selected audio device

Audio Output

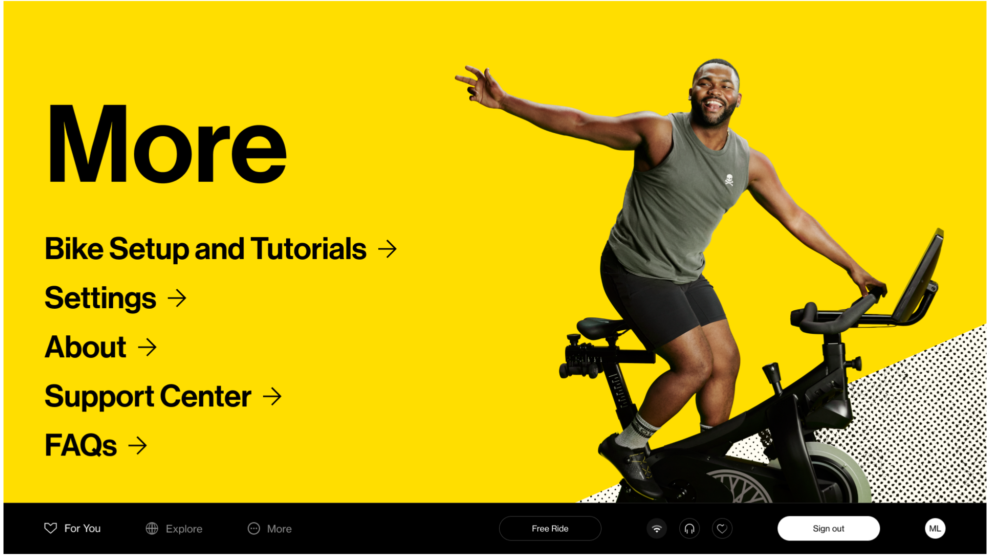
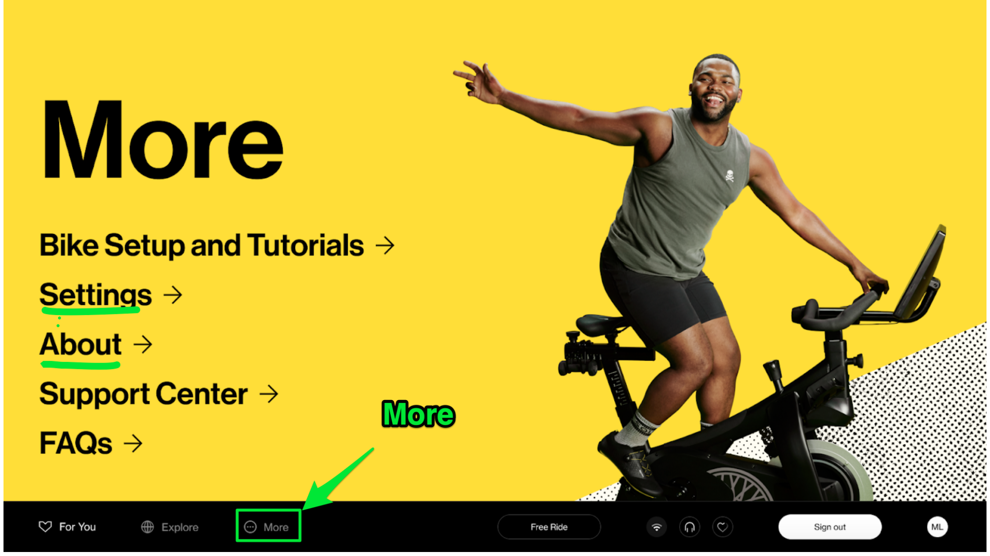
See Bluetooth devices to manage preferences

Connected device: Bluetooth device

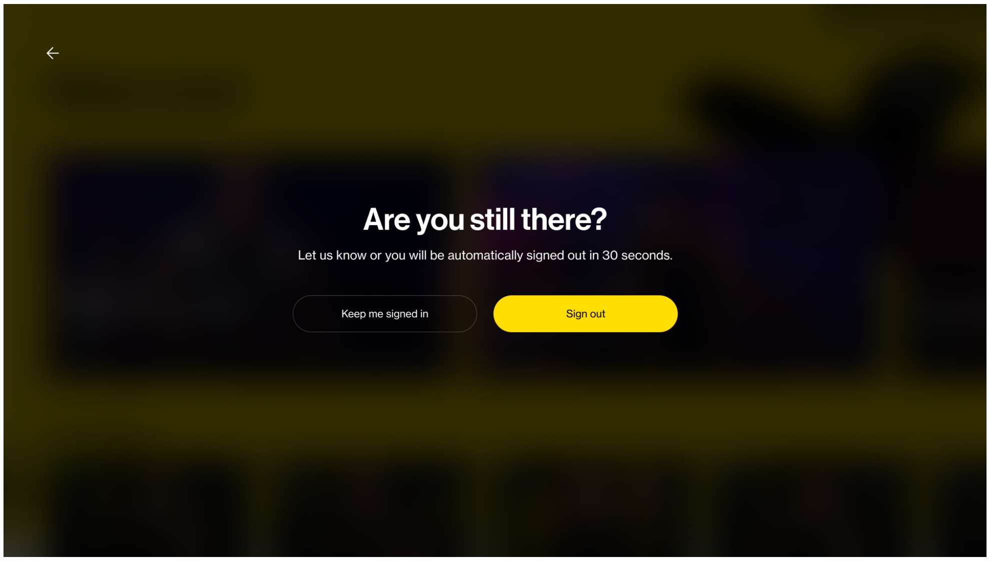
Available devices: Bluetooth device
Settings
Bluetooth devices
Wi-Fi
Power meter
Display & brightness
Sound
Date & time
Advanced
Exit Settings
For You
Explore
More
Free Ride
Sign out
ML

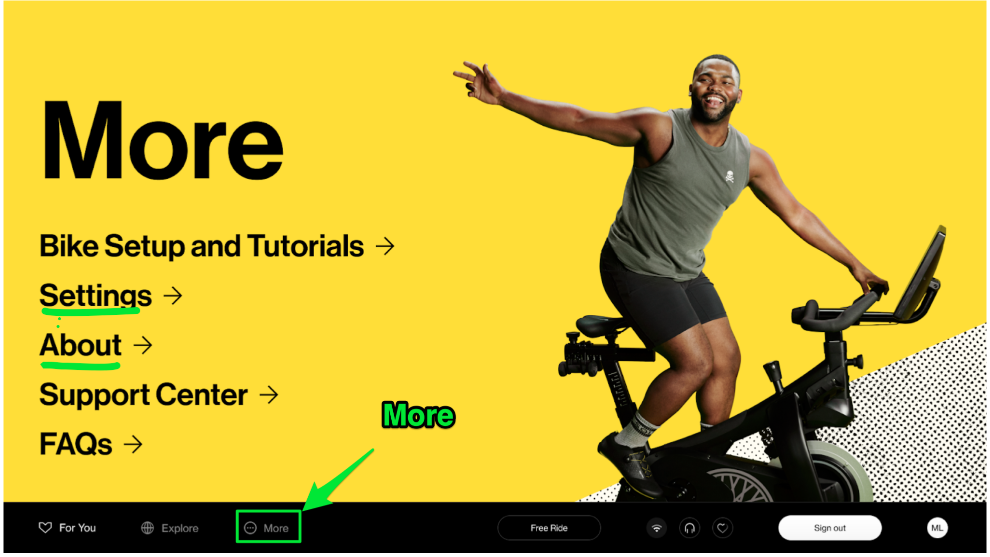
Commercial Homescreen

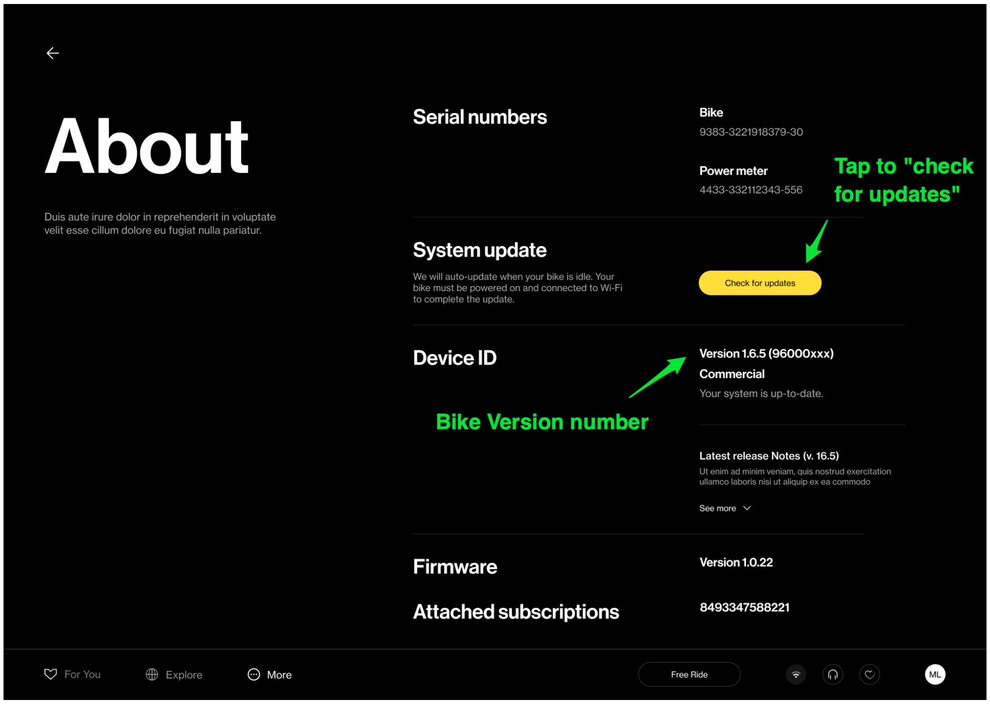
- Tap on "System Settings" to bring up the passcode screen in order to gain access to system settings for the bike whenever a user is not logged in.
- This is where you can access global settings including:
  - Bluetooth
  - Wi-Fi
  - Power Meter
  - Display/brightness
  - Sound
  - "Advanced" used for guided trouble shooting
- The current pin is **255855**
  - If you run into any issues with your pin please contact member support

	 More Bike Setup and Tutorials → Settings → About → Support Center → FAQs → For You Explore More Free Ride Sign out ML	
1	SYSTEM SETTINGS (2) - LOGGED IN ACCESS Add image of how to access Settings within Bike experience  More Bike Setup and Tutorials → Settings → About → Support Center → FAQs → More For You Explore More Free Ride Sign out ML	**Bike Settings Accessibility (1)** • If a Bike User is logged in and selects More (from the bottom navigation) > Settings o The current pin is **255855** ▪ If you run into any issues with your pin please contact member support
2	SYSTEM SETTINGS (3) - AUTO LOGOUT	**Automatic Log Out** IF • the bike is inactive for 3 minutes THEN • The bike will warn user that he/she will be automatically signed out after 30 secs

Member Support Contact: (855) 433-5929

	 **Are you still there?** Let us know or you will be automatically signed out in 30 seconds. Keep me signed in Sign out	unless the user selects “Keep me signed in”

3	SYSTEM SETTINGS (3) - SOFTWARE VERSION
	
	More
	Bike Setup and Tutorials →
	Settings →
	About →
	Support Center →
	FAQs →
	 More
	For You
	Explore
	More
	Free Ride
	Sign out
	ML
		Check Software is running on the correct version
		- Check to see if the tablet is on the latest version
		  ○ Continue without signing in
		  ○ Tap into “More” on the left bottom side
		  ○ Tap “About” on the tablet to see what version the tablet is on to the right of “Software”



About

Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.

Serial numbers

Bike
9383-3221918379-30

Power meter
4433-332112343-556

Tap to "check for updates"

System update

We will auto-update when your bike is idle. Your bike must be powered on and connected to Wi-Fi to complete the update.

Device ID

Version 1.6.5 (96000xxx)
Commercial
Your system is up-to-date.

Bike Version number

Latest release Notes (v. 16.5)
Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo

See more

Firmware
Version 1.0.22

Attached subscriptions
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